

Report on Faculty Development Programme for Consultation ISO Certification

Document No.: F/AIM/Acad/Seminar/24/1.04

Topic: Consultation for ISO Practices

Speaker: Mr. Nishit Patel

Date: 23rd January 2016

Venue: Director's Office

Attendees: Dr. Nirmal Sharma, Dr.(Prof.) Bindiya Soni, Prof. Mayur Rao, Prof. Akash Shah, Prof. Disha Joshi, Prof. Shivani Shah, Dr.(Prof.) Medha Gupta.

Anand institute of management organised faculty development programme on ISO certification. Mr. Nishit Patel, ISO consultant & trainer from Galaxy Management Services guided all the participants concerning ISO certification and its relevance to management. He threw light on different parameters for ISO certification like- ISO 9001, 10015 and 29990. ISO, the International Organization for Standardization, is an autonomous, non-governmental organization. It is the world's largest developer of voluntary international standards and facilitates providing mutual standards among nations. Nearly twenty thousand standards have been set covering everything from manufactured products and technology to food safety, agriculture and healthcare.

He also highlighted difference among these certificates through power point presentation and video. Knowledge is the key factor for ISO certification. It will also enhance transparency in the system. He explained that role and support of top management play an important role in this context. Innovative teaching practices that can incorporate in their teaching sessions have special space in ISO for any training institute. Cost saving, customer satisfaction, increase market share and environment benefits are different aids which is related to ISO certification.



The session was concluded with a feeling of gratitude and commitment to work on the various suggestions. The institute will have a series of similar interactions in future.

Report prepared by: Dr. Medha Gupta (Assistant professor, Anand Institute of Management)

